

Visiting the Marlene Boll Theatre

Discounted parking for audience members is available at the Zlot Parking structure. (1234 Library St, Detroit, MI 48226)



Once I enter the parking garage, I will follow signs that point me one way in the direction to park. Accessible parking is located and clearly marked on each level.

After parking, I will need to scan the QR code displayed throughout the garage or visit www.metropolis.io/join to register MY information.



 metropolis

Parking without tickets or cash

Whether this is your first time or you are back for another visit, let's start with your number.

We'll send you a text to verify your phone and get you on your way.

 +1 212-555-1234

Continue



I will need to walk down the stairs or take an elevator to get to the street level.



After exiting the Zlot garage I will need to cross Grand River Ave. to get to the YMCA entrance.



Walking down the block I can see the YMCA sign above the sidewalk.



The building entrance will be on my left side, at the top of a ramp. It has a revolving door and a motorized double door.



After entering the Boll YMCA, I will be greeted by an usher – I can recognize them by their Detroit Mercy nametags. They will direct me where to go in the theatre and answer any questions I might have.



As I enter the lobby, I may find myself in a crowd of people. If this makes me uncomfortable, I may ask an usher for help.



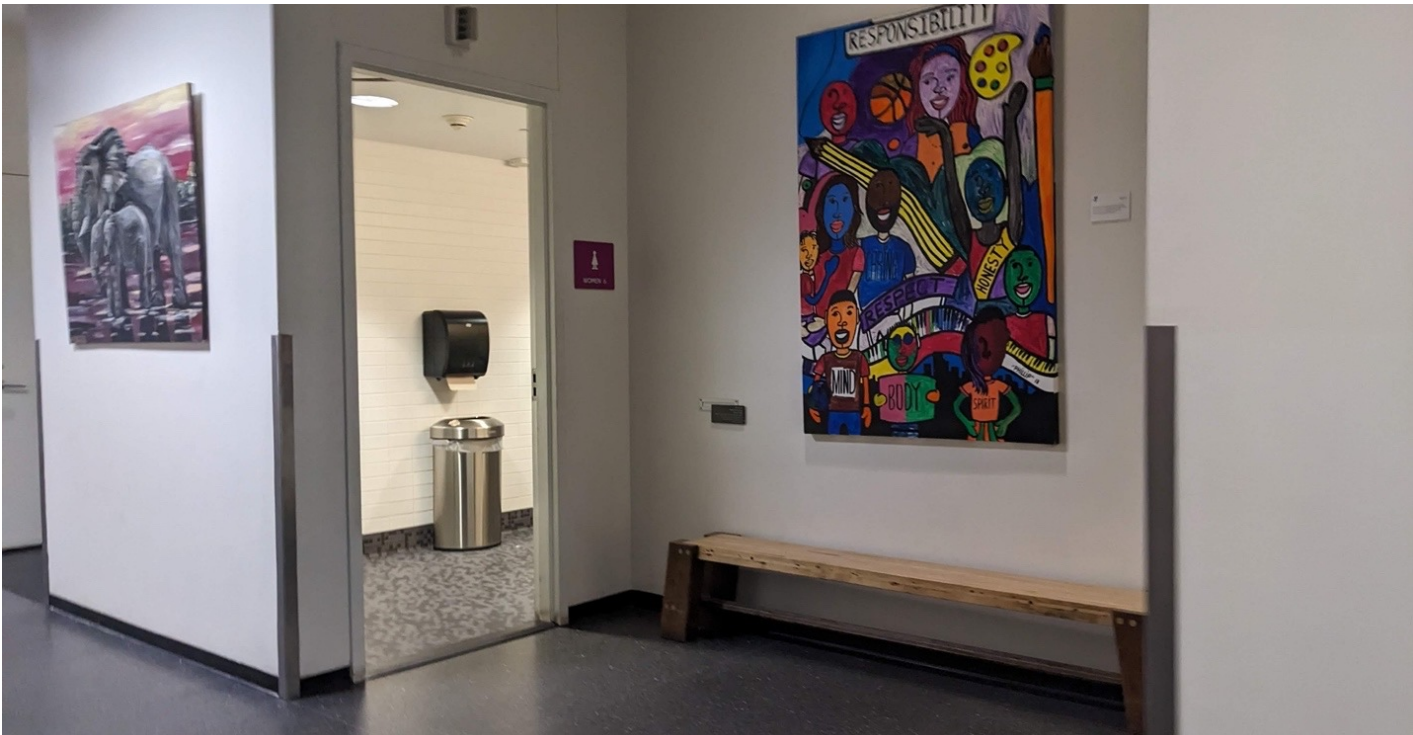
There is also a box office in the lobby where I can ask questions about my visit. This is where I can ask for items to make my experience more comfortable or purchase concession items.



If I purchase my ticket ahead of time, I can choose to receive it in the mail or select mobile delivery, which means I receive my tickets in an e-mail a couple of days after my purchase. If I need to purchase tickets when I arrive, I will go to the box office.

If I need seating on the floor level, I can request that by contacting the Theatre ticket office or by asking when I arrive at the box office.

There are accessible bathrooms on the main floor of the Boll YMCA, I can access them by walking through the Lobby to the check in desk and turning right.



As I approach the door to the theatre, an usher will greet me and ask to scan my mobile ticket on my phone, or my paper ticket. I may see a brief flash of red light and/or hear a beeping sound.



Inside the theatre, an usher will help me find my seat, and may offer me a program. If I have any questions about my seat, the programs, or need any assistance, I can ask an usher and they will assist me.



Before the performance, there will be announcements made by someone either over the speaker or live on stage. Once this speech is complete, the lights on stage and in the theatre may go dark .



Some patrons may arrive at the theatre late. They may need to help to find their seats after the performance has started. I may see ushers using a small flashlight, pointing these guests to their seats.

At the end of the show, the performers will come to the stage for a curtain call, where they will take a bow. The audience may clap, cheer loudly, and perhaps even stand up. I may participate at whatever level I'm comfortable with. Some audience members may choose to leave the theatre while this is taking place, and they may walk in front of my seat.

After the curtain call, the house lights will become brighter, and the audience will leave the theatre. Lobby spaces will become crowded again. If I'd like to remain in my seat and wait for the crowd to clear out a bit, I may.



If I'm unsure of where my exit is, I can ask the nearest usher.

If I have questions about attending a performance at the Marlene Boll Theatre, I can call the Detroit Mercy Ticket Office (313-993-3270) or email my question to theatre@udmercy.edu.