

Where is This Program Available?

The University of Detroit Mercy welcomes online students from around the world. If you're English-fluent, living outside the United States, and you have a reliable internet connection, you can enroll in our online programs. Within the United States, some states have restrictions in place that prevent their residents from taking online classes from the University of Detroit Mercy.

Federal regulations articulated through the Higher Education Act state:

"If an institution is offering postsecondary education through distance or correspondence education to students in a State in which it is not physically located or in which it is otherwise subject to State jurisdiction as determined by the State, the institution must meet any State requirements for it to be legally offering distance or correspondence education in that State."

University of Detroit Mercy is authorized to offer distance education courses, certificates and degree programs to the citizens of the states noted. Where a state has restriction on which programs may be offered to its citizens that information is provided by clicking on detail. Citizens residing in states that are not included in this list are not permitted to enroll in University of Detroit Mercy online courses or programs.

The U.S. Department of Education requires institutions offering distance education programs to citizens of another state to provide contact information to that state's licensure or approval agency. The information provided is for states where University of Detroit Mercy has approval.

Finally, states require information be provided to students on where they may file a complaint should they have a problem with a distance education provider. An out-of-state distance education student is advised to contact University of Detroit program director first to resolve any issue.

For state contact and / or complaint information, click below.

~~Alabama~~

Alaska

Arizona

~~Arkansas~~

California

Colorado

~~Connecticut~~

Delaware

~~District of Columbia~~

Florida

Georgia

Hawaii

Idaho

Illinois

Indiana

Iowa

Kansas

Kentucky

Louisiana

Maine

~~Maryland~~

~~Massachusetts~~

Michigan

~~Minnesota~~

Mississippi

Missouri

Montana

Nebraska

Nevada

New Hampshire

New Jersey

New Mexico

New York

North Carolina

North Dakota

Ohio

Oklahoma

~~Oregon~~

Pennsylvania

~~Puerto Rico~~

Rhode Island

South Carolina

South Dakota

~~Tennessee~~

Texas

~~Utah~~

Vermont

~~Virginia~~

Washington

West Virginia

~~Wisconsin~~

Wyoming

Alaska

State contact information

Alaska Commission on Postsecondary Education

PO Box 110505

Juneau, AK 99811-0505

State complaint information

Kierke Kussart

Program Coordinator for Institutional Authorization

907-465-6741

EED.ACPE-IA@alaska.gov

Arizona

State contact information

Arizona State Board for Private Postsecondary Education

1400 W. Washington Street

Phoenix, AZ 85007

<https://ppse.az.gov/>

State complaint information

Complaint regarding potential consumer fraud, including deceptive advertising
Arizona Attorney General

Consumer Information and Complaints

1275 West Washington Street

Phoenix, AZ 85007

[Online complaint form](#)

Complaint regarding the educational program, administrative and institutional policies and procedures

Arizona State Board for Private Postsecondary Education

Attn: Keith Blanchard

1400 W. Washington Street, Room 260

Phoenix, AZ 85007

[Complaint Policy](#)

California

State contact information

Bureau for Private Postsecondary Education

P.O. Box 980818

West Sacramento, CA 95798-0818

State complaint information

[Complaint information](#)

Colorado

State contact information

Academic Policy Officer

Colorado Department of Higher Education

1560 Broadway, Suite 1600

Denver, CO 80202

State complaint information

[Complaint information](#)

[Student Complaint Policy](#)

Delaware

State contact information

Delaware State Department of Education

Higher Education Office

John G. Townsend Building

401 Federal Street

Dover, DE 19901

State complaint information

[Complaint information](#)

Florida

State contact information

Commission for Independent Education

325 W. Gaines Street, Suite 1414

Tallahassee, FL 32399-0400

Or fax: (850) 245-3238

State complaint information

[Complaint information](#)

Georgia

State contact information

Nonpublic Postsecondary Education Commission

2082 East Exchange Place, Suite 220

Tucker, Georgia 30084-5305

Or fax: (770) 414-3309

State complaint information

George Nonpublic Postsecondary Education Commission

Type in: Student Complaint Nonpublic Postsecondary

<http://www.gnpec.org/forms/pdf%20files/ComplaintProcess.pdf>

Hawaii

State contact information

Hawaii State Board of Education

P.O. Box 2360

Honolulu HI 96804

Or fax: (808) 586-3433

State complaint information

[Department of Commerce and Consumer Affairs, Consumer Protection, Hawaii](#)

Idaho

State contact information

Idaho State Board of Education (Physical Address)

650 West State Street, 3rd Floor

Boise, ID 83702

Idaho State board of Education (Mailing Address)

P. O. Box 83720

Boise, ID 83720-0037

State complaint information

[Private Postsecondary Institution and Proprietary School Complaint Form](#)

Illinois

State contact information

Illinois Board of Higher Education

431 East Adams, 2nd Floor

Springfield, IL 62701-1404

info@ibhe.org

Institutional Complaint Hotline: (217) 557-7359

State complaint information

[Complaint information](#)

Indiana

State contact information

Indiana Board for Proprietary Education

Indiana Commission for Higher Education

101 West Ohio Street, Suite 670

Indianapolis, IN 46204

<http://www.in.gov/bpe/2329.htm>

State complaint information

[Student Complaints](#)

Iowa

State contact information

Iowa Student Aid Commission

603 E. 12th St. #5

Des Moines, IA 50319

East Village

(515) 725-3400

State complaint information

[Constituent Request for Review](#)

Kansas

State contact information

Kansas Board of Regents

1000 SW Jackson Street, Suite 520

Topeka, KS 66612-1368 or

Or fax: (888) 975-8313

<http://www.kansasregents.org/>

State complaint information

[Private Postsecondary Complaint Process](#)

Kentucky

State contact information

Council on Postsecondary Education

1024 Capital Center Drive, Suite 320 Frankfort, KY 40601-7512

<http://cpe.ky.gov/policies/academicpolicies/licensure.htm>

State complaint information

Office of the Attorney General

Consumer Protection, Criminal Appeals, Victims Advocacy

1024 Capital Center Drive, Suite 200

Frankfort, KY 40601

<http://ag.ky.gov/civil/consumerprotection/complaints/Pages/default.aspx>

Louisiana

State contact information

Louisiana Board of Regents (physical address)

1201 N. Third St., Suite 6-200

Baton Rouge, LA 70802

Or fax: (225) 342-9318

<http://www.regents.state.la.us/>

Louisiana Board of Regents (mailing address)

P.O. Box 3677

Baton Rouge, LA 70821-3677

State complaint information

[Student Complaint Procedure](#)

Maine

State contact information

Maine Department of Education

23 State House Station

Augusta, ME 04333-0023

Or fax: (207) 624-6700

<http://www.maine.gov/doe/>

State complaint information

Maine Attorney General

Consumer Protection Division

6 State House Station

Augusta, ME 04333

(207) 626-8800

http://maine.gov/ag/consumer/complaints/complaint_form.shtml

Michigan

In state, no additional information required.

Mississippi

State contact information

Mississippi Commission on College Accreditation

3825 Ridgewood Road

Jackson, MS 38211

Or fax: (601) 432-6225

State complaint information

[Student Complaint Information Sheet](#)

Missouri

State contact information

Missouri Department of Higher Education

205 Jefferson Street

P.O. Box 1469

Jefferson City, MO 65102-1469

Or fax: 9573) 751-6635

State complaint information

[Policy on complaint resolution](#)

Montana

State contact information

Montana University System

Office of the Commissioner of Higher Education

2500 Broadway Street

P.O. Box 203201

Helena, MT 59620-3201

State complaint information

Montana Department of Justice

Office of Consumer Protection

2225 11th Avenue

P.O. Box 200151

Helena, MT 59620-0151

<http://www.doj.mt.gov/consumer/>

Nebraska

State contact information

Nebraska Coordinating Commission for Postsecondary Education

P.O. Box 95005

Lincoln, NE 68509-5005

<http://www.ccpe.state.ne.us/PublicDoc/Ccpe/contact.asp>

State complaint information

Student Complaints Against Postsecondary Institutions

<http://www.ccpe.state.ne.us/PublicDoc/Ccpe/Complaint.asp>

Nevada

State contact information

Nevada Commission on Postsecondary Education

8778 South Maryland Parkway Suite 115

Las Vegas, Nevada 89123

Or fax: (702) 486-7340

<http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>

State complaint information

[Student Complaint Form and Instructions](#)

New Hampshire

State contact information

New Hampshire Department of Education

101 Pleasant Street

Concord, NH 03301-3860

<http://www.education.nh.gov/contactus/index.htm>

State complaint information

New Hampshire Department of Education

Colleges & Universities

<http://www.education.nh.gov/highered/colleges/index.htm>

<http://www.education.nh.gov/highered/compliance-allegation.htm>

New Jersey

State contact information

State of New Jersey

Office of the Secretary of Higher Education

NJ Higher Education

P.O. Box 542

Trenton, NJ 08625-0542

http://www.nj.gov/highereducation/about/CHE_Contact.shtml

http://www.state.nj.us/highereducation/More_HE_Resources/accreditation.shtml

State complaint information

New Jersey

Division of Consumer Affairs

P.O. Box 45025

Newark, NJ 07101

mAskConsumerAffairs@lps.state.nj.us

<http://www.njconsumeraffairs.gov/comp.htm>

<http://www.nj.gov/oag/ca/complaint/ocp.pdf>

New Mexico

State contact information

New Mexico Higher Education Department

2048 Galisteo St.

Sante Fe, NM 87505

<http://www.hed.state.nm.us/institutions/overview-1.aspx>

State complaint information

New Mexico Higher Education Department

<http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx>

New York

State contact information

New York Office of College and University Evaluation

<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

State complaint information

The New York State Education Department

Office of College and University Evaluation

EBA Room 969

89 Washington Avenue

Albany, NY 12234

<http://www.highered.nysed.gov/ocue/spr/documents/COMPLAINTFORM.pdf>

North Carolina

State contact information

University of North Carolina General Administration

North Carolina Post-Secondary Education Complaints

910 Raleigh Road

Chapel Hill, NC 27515-2688

studentcomplaint@northcarolina.edu

http://distance.msstate.edu/pdf/StateAuthorization_ComplaintStatement_NC.pdf

State complaint information

North Carolina Community College System

Office of Propriety Schools

5001 Mail Service Center

Raleigh, NC 27699-5001

Or fax: (919) 807-7169

http://www.nccommunitycolleges.edu/sites/default/files/basic-page-file-uploads/proprietary-schools/2013_complaint_procedures_0.pdf

North Dakota

State contact information

North Dakota State Board for Higher Education

North Dakota University System

10th floor, State Capitol

600 East Boulevard Ave, Dept. 215

Bismarck, ND 58505-0230

Ndus.office@ndus.edu

State complaint information

North Dakota State Board for Higher Education

State Authorization Reciprocity Agreement (SARA)

Tanya Spilovoy, D.Ed.

Director of Distance Education and State Authorization

1815 Schafer St., Ste 202

Bismarck, ND 58501-1217

<https://www.ndus.edu/system/state-authorization/Default.asp?printable=1>

Ohio

State contact information

Ohio Board of Regents

25 South Front Street

Columbus, Ohio 43215

<https://www.ohiohighered.org/contact-us>

State complaint information

Ohio State Board of Career Colleges and Schools

30 East Broad Street, Suite 2481

Columbus, Oh 43215-3414

Or Fax: (614) 466-2219

<http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx>

Complaint form: <http://scr.ohio.gov/Portals/0/PDFs/psr63.pdf>

Oklahoma

State contact information

Oklahoma State Regents for Higher Education

655 Research Parkway, Suite 200

Oklahoma City, OK 73104

communicationsdepartment@osrhe.edu

State complaint information

Oklahoma State Regents for Higher Education

Student complaints: <http://www.okhighered.org/current-college-students/complaints.shtml>

Complaint form: <http://www.okhighered.org/resources/Student-Complaint-Form/>

Pennsylvania

State contact information

Pennsylvania Department of Education

333 Market Street

Harrisburg, PA 17126-0333

http://www.portal.state.pa.us/portal/server.pt/community/about_pde/7203/contact_us/510955

State complaint information

Bureau of Postsecondary and Adult Education

Pennsylvania Department of Education

333 Market Street, 12th Floor

Harrisburg, PA 17126-0333

Fax: (717) 772-3622

Complaint Procedure: <http://www.okhighered.org/current-college-students/complaints.shtml>

Rhode Island

State contact information

Rhode Island Board of Governors for Higher Education

Shepard Bldg.

80 Washington St.

Providence, RI 02903

<http://www.ribghe.org/students.htm>

State complaint information

Rhode Island Office of the Attorney General

Consumer Protection Unit

150 South Main Street

Providence, RI 02903

contactus@riag.ri.gov

<http://www.riag.ri.gov/civil/consumer/>

Complaint form: <http://www.riag.ri.gov/documents/consumer/ConsumerComplaintForm.pdf>

South Carolina

State contact information

South Carolina Commission on Higher Education

1122 Lady Street, Suite 300

Columbia, SC 29201

<http://www.che.sc.gov>

State complaint information

South Carolina Commission on Higher Education

Mail complaint: Academic Affairs

1122 Lady Street, Suite 300

Columbia, SC 29201

Email complaint to: reshleman@che.sc.gov

Complaint form: <http://www.riag.ri.gov/documents/consumer/ConsumerComplaintForm.pdf>

South Dakota

State complaint information

South Dakota Office of the Attorney General

Division of consumer Protection

1302 E Hwy 14

Suite 3

Pierre, SD 57501-8501

State complaint information

<http://atg.sd.gov/TheOffice/ContactUs.aspx>

<http://atg.sd.gov/Consumers/ContactConsumerProtection.aspx>

Complaint form: <http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx>

Texas

State contact information

Texas Higher Education Coordinating Board

1200 E. Anderson Lane

Austin, TX 78752

<http://www.thecb.state.tx.us/index.cfm?objectid=051F93F5-03D4-9CCE-40FA9F46F2CD3C9D>

State complaint information

Texas Higher Education Coordinating Board

Office of General Counsel

P.O. Box 12788

Austin TX 78711-2788

Email: StudentComplaints@theccb.state.tx.us

Complaint form: THECBStudentComplaintForm.doc: <http://www.theccb.state.tx.us>

Vermont

State contact information

Vermont Agency of Education

219 North Main Street, Suite 402

Barre, VT 05641

Email: AOE.EdInfo@state.vt.us

State complaint information

Office of the Attorney General

Consumer Assistance Program

The University of Vermont

146 University Place

Burlington, VT 05405

Email: mconsumer@uvm.edu

<https://www.uvm.edu/consumer/?Page=complaintform.html>

Washington

State contact information

Washington Student Achievement Council

917 Lakeridge Way SW

Olympia, WA 98502

Email: info@wsac.wa.gov

<http://www.wsac.wa.gov/degree-authorization>

State complaint information

Workforce Training & Education Coordinating Board

128 10th Avenue, S.W.

P.O. Box 43105

Olympia, WA 98504-3105

Email: www.wtb.wa.gov

West Virginia

State contact information

West Virginia Higher Education Policy Commission

1018 Kanawha Boulevard, East – Suite 700

Charleston, WV 25301

<http://www.wvhepc.com/>

State complaint information

Office of the West Virginia Attorney General

Consumer Protection/Antitrust Division

PO Box 1789

Charleston, WV 25326-1789

<http://www.ago.wv.gov/Documents/Letter%20accompanying%20complaint.pdf>

Complaint form: <http://www.ago.wv.gov/publicresources/Pages/Complaint-Forms.aspx>

Wyoming

State contact information

Wyoming Department of Education

Private School Licensing/Post-Secondary Licensing

Elaine Marces

(307) 777-6210

Elaine.marces@why.gov

<http://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/>

State complaint information

Wyoming Attorney General

Consumer Protection Unit

123 Capitol Building

Cheyenne, WY 82002

<http://ag.wyo.gov/cpu/consumer-complaints>

Complaint form: <https://docs.google.com/file/d/0B5X6AborglR-OUVIRnRxZGhPams/edit?usp=sharing>