

University of Detroit Mercy

Authorized States for Online Programs

Where is This Program Available?

The University of Detroit Mercy welcomes online students from around the world. If you're living outside the United States and you have a reliable internet connection, you can enroll in our online programs. Within the United States, some states have restrictions in place that prevent their residents from taking online classes from the University of Detroit Mercy.

Federal regulations articulated through the Higher Education Act state:

If an institution is offering postsecondary education through distance or correspondence education to students in a State in which it is not physically located or in which it is otherwise subject to State jurisdiction as determined by the State, the institution must meet any State requirements for it to be legally offering distance or correspondence education in that State.

University of Detroit Mercy is authorized to offer distance education courses, certificates and degree programs to the citizens of the states noted. Where a state has restriction on which programs may be offered to its citizens that information is provided by clicking on detail. Citizens residing in states that are not included in this list are not permitted to enroll in University of Detroit Mercy online courses or programs.

The U.S. Department of Education requires institutions offering distance education programs to citizens of another state to provide contact information to that state's licensure or approval agency. The information provided is for states where University of Detroit Mercy has approval.

Finally, states require information be provided to students on where they may file a complaint should they have a problem with a distance education provider. An out-of-state distance education student is advised to contact University of Detroit program director first to resolve any issue.

For state contact and / or complaint information, click below.

[Alabama](#)

[Alaska](#)

[Arizona](#)

[Arkansas](#)

[California](#)

[Colorado](#)

[Connecticut](#)

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[Texas](#)

[Utah](#)

[Vermont](#)

[Virginia](#)

[Washington](#)

[West Virginia](#)

[Wisconsin](#)

[Wyoming](#)

Alaska

State contact information

Alaska Commission on Postsecondary Education
PO Box 110505
Juneau, AK 99811-0500

State complaint information

Kierke Kussart
Program Coordinator for Institutional Authorization
907-465-6741
EED.ACPE-IA@alaska.gov

Arizona

State contact information

Arizona State Board for Private Postsecondary Education
1400 W. Washington Street
Phoenix, AZ 85007
<https://ppse.az.gov/>

State complaint information

Complaint regarding potential consumer fraud, including deceptive advertising

Arizona Attorney General
Consumer Information and Complaints
1275 West Washington Street
Phoenix, AZ 85007
[Online complaint form](#)

Complaint regarding the educational program, administrative and institutional policies and procedures

Arizona State Board for Private Postsecondary Education
Attn: Keith Blanchard
1400 W. Washington Street, Room 260
Phoenix, AZ 85007

[Complaint Policy](#)

California

State contact information

Bureau for Private Postsecondary Education
P.O. Box 980818
West Sacramento, CA 95798-0818

State complaint information

[Complaint information](#)

Colorado

State contact information

Academic Policy Officer
Colorado Department of Higher Education
1560 Broadway, Suite 1600
Denver, CO 80202

State complaint information

[Complaint information](#)

[Student Complaint Policy](#)

Delaware

State contact information

Delaware State Department of Education
Higher Education Office
John G. Townsend Building
401 Federal Street
Dover, DE 19901

State complaint information

[Complaint information](#)

Florida

State contact information

Commission for Independent Education
325 W. Gaines Street, Suite 1414
Tallahassee, FL 32399-0400
Or fax: (850) 245-3238

State complaint information

[Complaint information](#)

Georgia

State contact information

Nonpublic Postsecondary Education Commission
2082 East Exchange Place, Suite 220
Tucker, Georgia 30084-5305
Or fax: (770) 414-3309

State complaint information

George Nonpublic Postsecondary Education Commission
Type in: Student Complaint Nonpublic Postsecondary
<http://www.gnpec.org/forms/pdf%20files/ComplaintProcess.pdf>

Hawaii

State contact information

Hawaii State Board of Education
P.O. Box 2360
Honolulu HI 96804
Or fax: (808) 586-3433

State complaint information

[Department of Commerce and Consumer Affairs, Consumer Protection, Hawaii](#)

Idaho

State contact information

Idaho State Board of Education (Physical Address)
650 West State Street, 3rd Floor
Boise, ID 83702

Idaho State board of Education (Mailing Address)
P. O. Box 83720
Boise, ID 83720-0037

State complaint information

[Private Postsecondary Institution and Proprietary School Complaint Form](#)

Illinois

State contact information

Illinois Board of Higher Education
431 East Adams, 2nd Floor
Springfield, IL 62701-1404
info@ibhe.org
Institutional Complaint Hotline: (217) 557-7359

State complaint information

[Complaint information](#)

Indiana

State contact information

Indiana Board for Proprietary Education
Indiana Commission for Higher Education
101 West Ohio Street, Suite 670
Indianapolis, IN 46204

<http://www.in.gov/bpe/2329.htm>

State complaint information

[Student Complaints](#)

Iowa

State contact information

Iowa Student Aid Commission
603 E. 12th St. #5
Des Moines, IA 50319
East Village
(515) 725-3400

State complaint information

[Constituent Request for Review](#)

Kansas

State contact information

Kansas Board of Regents
1000 SW Jackson Street, Suite 520
Topeka, KS 66612-1368 or
Or fax: (888) 975-8313
<http://www.kansasregents.org/>

State complaint information

[Private Postsecondary Complaint Process](#)

Kentucky

State contact information

Council on Postsecondary Education
1024 Capital Center Drive, Suite 320 Frankfort, KY 40601-7512

<http://cpe.ky.gov/policies/academicpolicies/licensure.htm>

State complaint information

Office of the Attorney General
Consumer Protection, Criminal Appeals, Victims Advocacy
1024 Capital Center Drive, Suite 200
Frankfort, KY 40601

<http://ag.ky.gov/civil/consumerprotection/complaints/Pages/default.aspx>

Louisiana

State contact information

Louisiana Board of Regents (physical address)
1201 N. Third St., Suite 6-200
Baton Rouge, LA 70802
Or fax: (225) 342-9318

<http://www.regents.state.la.us/>

Louisiana Board of Regents (mailing address)
P.O. Box 3677
Baton Rouge, LA 70821-3677

State complaint information

[Student Complaint Procedure](#)

Maine

State contact information

Maine Department of Education
23 State House Station
Augusta, ME 04333-0023
Or fax: (207) 624-6700
<http://www.maine.gov/doe/>

State complaint information

Maine Attorney General
Consumer Protection Division
6 State House Station
Augusta, ME 04333
(207) 626-8800

http://maine.gov/ag/consumer/complaints/complaint_form.shtml

Michigan

No additional information required for home state residents.

Mississippi

State contact information

Mississippi Commission on College Accreditation
3825 Ridgewood Road
Jackson, MS 38211
Or fax: (601) 432-6225

State complaint information

[Student Complaint Information Sheet](#)

Missouri

State contact information

Missouri Department of Higher Education
205 Jefferson Street
P.O. Box 1469
Jefferson City, MO 65102-1469
Or fax: 9573) 751-6635

State complaint information

[Policy on complaint resolution](#)

Montana

State contact information

Montana University System
Office of the Commissioner of Higher Education
2500 Broadway Street
P.O. Box 203201
Helena, MT 59620-3201

State complaint information

Montana Department of Justice
Office of Consumer Protection
2225 11th Avenue
P.O. Box 200151
Helena, MT 59620-0151
<http://www.doj.mt.gov/consumer/>

Nebraska

State contact information

Nebraska Coordinating Commission for Postsecondary Education
P.O. Box 95005

Lincoln, NE 68509-5005

<http://www.ccpe.state.ne.us/PublicDoc/Ccpe/contact.asp>

State complaint information

Student Complaints Against Postsecondary Institutions

<http://www.ccpe.state.ne.us/PublicDoc/Ccpe/Complaint.asp>

Nevada

State contact information

Nevada Commission on Postsecondary Education

8778 South Maryland Parkway Suite 115

Las Vegas, Nevada 89123

Or fax: (702) 486-7340

<http://www.cpe.state.nv.us/CPE/%20Complaint/%20Info.htm>

State complaint information

[Student Complaint Form and Instructions](#)

New Hampshire

State contact information

New Hampshire Department of Education

101 Pleasant Street

Concord, NH 03301-3860

<http://www.education.nh.gov/contactus/index.htm>

State complaint information

New Hampshire Department of Education

Colleges & Universities

<http://www.education.nh.gov/highered/colleges/index.htm>

<http://www.education.nh.gov/highered/compliance-allegation.htm>

New Jersey

State contact information

State of New Jersey
Office of the Secretary of Higher Education
NJ Higher Education
P.O. Box 542
Trenton, NJ 08625-0542

http://www.nj.gov/highereducation/about/CHE_Contact.shtml

http://www.state.nj.us/highereducation/More_HE_Resources/accreditation.shtml

State complaint information

New Jersey
Division of Consumer Affairs
P.O. Box 45025
Newark, NJ 07101

AskConsumerAffairs@lps.state.nj.us

<http://www.njconsumeraffairs.gov/comp.htm>

<http://www.nj.gov/oag/ca/complaint/ocp.pdf>

New Mexico

State contact information

New Mexico Higher Education Department
2048 Galisteo St.
Sante Fe, NM 87505

<http://www.hed.state.nm.us/institutions/overview-1.aspx>

State complaint information

New Mexico Higher Education Department

<http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx>

New York

State contact information

New York Office of College and University Evaluation

<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

State complaint information

The New York State Education Department

Office of College and University Evaluation

EBA Room 969

89 Washington Avenue

Albany, NY 12234

<http://www.highered.nysed.gov/ocue/spr/documents/COMPLAINTFORM.pdf>

North Carolina

State contact information

University of North Carolina General Administration

North Carolina Post-Secondary Education Complaints

910 Raleigh Road

Chapel Hill, NC 27515-2688

studentcomplaint@northcarolina.edu

http://distance.msstate.edu/pdf/StateAuthorization_ComplaintStatement_NC.pdf

State complaint information

North Carolina Community College System

Office of Propriety Schools

5001 Mail Service Center

Raleigh, NC 27699-5001

Or fax: (919) 807-7169

http://www.nccommunitycolleges.edu/sites/default/files/basic-page-file-uploads/proprietary-schools/2013_complaint_procedures_o.pdf

North Dakota

State contact information

North Dakota State Board for Higher Education
North Dakota University System
10th floor, State Capitol
600 East Boulevard Ave, Dept. 215
Bismarck, ND 58505-0230

Ndus.office@ndus.edu

State complaint information

North Dakota State Board for Higher Education
State Authorization Reciprocity Agreement (SARA)
Tanya Spilovoy, D.Ed.
Director of Distance Education and State Authorization
1815 Schafer St., Ste 202
Bismarck, ND 58501-1217

<https://www.ndus.edu/system/state-authorization/Default.asp?printable=1>

Ohio

State contact information

Ohio Board of Regents
25 South Front Street
Columbus, Ohio 43215

<https://www.ohiohighered.org/contact-us>

State complaint information

Ohio State Board of Career Colleges and Schools
30 East Broad Street, Suite 2481
Columbus, Oh 43215-3414
Or Fax: (614) 466-2219

<http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx>

Complaint form: <http://scr.ohio.gov/Portals/o/PDFs/psr63.pdf>

Oklahoma

State contact information

Oklahoma State Regents for Higher Education
655 Research Parkway, Suite 200
Oklahoma City, OK 73104

communicationsdepartment@osrhe.edu

State complaint information

Oklahoma State Regents for Higher Education

Student complaints: <http://www.okhighered.org/current-college-students/complaints.shtml>

Complaint form: <http://www.okhighered.org/resources/Student-Complaint-Form/>

Pennsylvania

State contact information

Pennsylvania Department of Education
333 Market Street
Harrisburg, PA 17126-0333

http://www.portal.state.pa.us/portal/server.pt/community/about_pde/7203/contact_us/510955

State complaint information

Bureau of Postsecondary and Adult Education
Pennsylvania Department of Education
333 Market Street, 12th Floor
Harrisburg, PA 17126-0333
Fax: (717) 772-3622

Complaint Procedure: <http://www.okhighered.org/current-college-students/complaints.shtml>

Rhode Island

State contact information

Rhode Island Board of Governors for Higher Education
Shepard Bldg.
80 Washington St.
Providence, RI 02903

<http://www.ribghe.org/students.htm>

State complaint information

Rhode Island Office of the Attorney General
Consumer Protection Unit
150 South Main Street
Providence, RI 02903

contactus@riag.ri.gov

<http://www.riag.ri.gov/civil/consumer/>

Complaint form: <http://www.riag.ri.gov/documents/consumer/ConsumerComplaintForm.pdf>

South Carolina

State contact information

South Carolina Commission on Higher Education
1122 Lady Street, Suite 300
Columbia, SC 29201

www.che.sc.gov

State complaint information

South Carolina Commission on Higher Education
Mail complaint: Academic Affairs
1122 Lady Street, Suite 300
Columbia, SC 29201

Email complaint to: reshleman@che.sc.gov

Complaint form: <http://www.riag.ri.gov/documents/consumer/ConsumerComplaintForm.pdf>

South Dakota

State complaint information

South Dakota Office of the Attorney General
Division of consumer Protection
1302 E Hwy 14
Suite 3
Pierre, SD 57501-8501

<http://atg.sd.gov/TheOffice/ContactUs.aspx>

<http://atg.sd.gov/Consumers/ContactConsumerProtection.aspx>

Complaint form: <http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx>

Texas

State contact information

Texas Higher Education Coordinating Board
1200 E. Anderson Lane
Austin, TX 78752

<http://www.thecb.state.tx.us/index.cfm?objectid=051F93F5-03D4-9CCE-40FA9F46F2CD3C9D>

State complaint information

Texas Higher Education Coordinating Board
Office of General Counsel

P.O. Box 12788
Austin TX 78711-2788

Email: StudentComplaints@thecb.state.tx.us

Complaint form: THECBStudentComplaintForm.doc: www.thecb.state.tx.us

Vermont

State contact information

Vermont Agency of Education
219 North Main Street, Suite 402
Barre, VT 05641

Email: AOE.EdInfo@state.vt.us

State complaint information

Office of the Attorney General
Consumer Assistance Program
The University of Vermont
146 University Place
Burlington, VT 05405

Email: consumer@uvm.edu

<https://www.uvm.edu/consumer/?Page=complaintform.html>

Washington

State contact information

Washington Student Achievement Council
917 Lakeridge Way SW
Olympia, WA 98502

Email: info@wsac.wa.gov

<http://www.wsac.wa.gov/degree-authorization>

State complaint information

Workforce Training & Education Coordinating Board
128 10th Avenue, S.W.
P.O. Box 43105
Olympia, WA 98504-3105

Email: workforceWwtb.wa.gov

West Virginia

State contact information

West Virginia Higher Education Policy Commission
1018 Kanawha Boulevard, East -- Suite 700
Charleston, WV 25301

<http://www.wvhepc.com/>

State complaint information

Office of the West Virginia Attorney General
Consumer Protection/Antitrust Division
PO Box 1789
Charleston, WV 25326-1789

<http://www.ago.wv.gov/Documents/Letter%20accompanying%20complaint.pdf>

Complaint form: <http://www.ago.wv.gov/publicresources/Pages/Complaint-Forms.aspx>

Wyoming

State contact information

Wyoming Department of Education
Private School Licensing/Post-Secondary Licensing

Elaine Marces
(307) 777-6210

Elaine.marces@why.gov

<http://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/>

State complaint information

Wyoming Attorney General
Consumer Protection Unit
123 Capitol Building
Cheyenne, WY 82002

<http://ag.wyo.gov/cpu/consumer-complaints>

Complaint form: <https://docs.google.com/file/d/OB5X6AborgIR-OUVIRnRxZGhPams/edit?usp=sharing>