

# Titan Connect

## ACCESSING YOUR FINANCIAL AID AWARD & INFO

1. Go to <http://www.tc.udmercy.edu>
2. Enter your Titan Connect ID # - the letter “T” must be **CAPITALIZED**.
3. Enter your PIN # - if you can't remember your PIN #, click “Forgot Pin”. You must type in a challenge question and provide the answer. If you forget your pin more than once, you may be prompted to RESET YOUR PIN. Please follow the instructions.
4. First time users must read and agree to the Terms of Usage. Click Continue.
5. Main Menu.

- Click on the Financial Aid tab or the Financial Aid link. You will then see five (5) links as described below:

### 1) **Financial Aid Status**

- Select Aid Year and click SUBMIT. Links appear as follows:

- **Student Requirements** - this link tells you if you have any outstanding financial aid requirements that need to be met before aid can post to your account. Click the **yellow** Outstanding Requirement link to download the form(s) necessary to complete the specific requirement or transfers you to another page to satisfy the requirement.

- **Cost of Attendance** – this is the student's budget for the University of Detroit Mercy. This is not the actual cost. This budget is used to determine the maximum amount of aid dollars a student can receive.

- **Awarded**

General Information - Click on each tab displayed on this page to view your financial aid award details for the selected aid year.

Award Overview – summary of Need Calculation, Cost of Attendance, Housing Status, Expected Enrollment, Financial Aid Award and Cumulative Loan Information. Award items with Blue links mean there is additional information about that item which will appear once you click on the item.

**IMPORTANT NOTE: There is only one (1) MPN and one (1) Entrance Interview required for all Stafford loans.**

Resources/Additional Information – Here the student can tell the Financial Aid Office if they are expecting additional funds such as private scholarships or payments on behalf of an employer, etc. Type in the information and click the “submit information” button.

Terms & Conditions – Students must read and agree to the terms and conditions before they are allowed to click on the “Accept Award Offer” tab.

Accept Award Offer – Students are able to click on each award item and tell us which funds they would like to accept or reject. Students are reminded of outstanding financial aid requirements that are necessary for the aid to post to the student's account. Students are also capable of sending messages to the financial aid office.

Special Messages – special instructions and notes from the financial aid office to the student.

- **Academic Transcript** – Enter transcript level and transcript type and click submit. Contact Registrar's office with questions (313)993-3313.

- **Academic Progress** - Status of Academic Progress is based on your academic performance for each term that you are enrolled. Progress towards the completion of your program of study is also a factor. Poor academic performance can affect eligibility for federal, state, and institutional financial assistance.

- **Financial Aid History** – displays award history for the selected aid year.

### 2) **Eligibility**

- **Holds** – Notifies student of any financial aid holds.

- **Student Requirements** – Notifies student of any unsatisfied/outstanding requirements. Please check the "**Requirement Messages**" link for additional information regarding your outstanding requirements.
- **Requirement Messages** - Messages regarding unsatisfied requirements may be sent to you here. Messages could include a detailed explanation of the outstanding obligation and suggest a means to satisfy the requirement. You can reply to a message via e-mail.
- **Academic Progress** - Status of Academic Progress is based on your academic performance for each term that you are enrolled. Progress towards the completion of your program of study is also a factor. Poor academic performance can affect eligibility for federal, state, and institutional financial assistance.

### 3) Award

- **Account Summary By Term** - Anticipated third party contract payments, financial aid, and memos.
- **Award for Aid Year**
  - General Information - Click on each tab displayed on this page to view your financial aid award details for the selected aid year.
  - Award Overview – summary of Need Calculation, Cost of Attendance, Housing Status, Expected Enrollment, Financial Aid Award and Cumulative Loan Information. Award items with Blue links mean there is additional information about that item which will appear once you click on the item.
  - IMPORTANT NOTE: There is only one (1) MPN and one (1) Entrance Interview required for all Stafford loans.**
  - Resources/Additional Information – Here the student can tell the Financial Aid Office if they are expecting additional funds such as private scholarships or payments on behalf of an employer, etc. Type in the information and click the "submit information" button.
  - Terms & Conditions – Students must read and agree to the terms and conditions **before they are allowed to click on the "Accept Award Offer" tab.**
  - Accept Award Offer – Students are able to click on each award item and tell us which funds they would like to accept or reject. Students are reminded of outstanding financial aid requirements that are necessary for the aid to post to the student's account. Students are also capable of sending messages to the financial aid office.
  - Special Messages – special instructions and notes from the financial aid office to the student
- **Award Payment Schedule** – Displays the dates that the funds are expected to post to the student's account.
- **Award History** - displays award history for the selected aid year.
- **Loan Application History** – The University of Detroit Mercy participates in the Direct Loan Program. For **Direct Loan** information you may go to the Direct Loan Servicing System Web Site and access your account. <https://www.dl.ed.gov/borrower/BorrowerWelcomePage.jsp>
- **Withdrawal Information** - This page will detail the information the institution has regarding a student's withdrawal from the specified term.

### 4) Email University Financial Aid Office

- This link allows you to send an email to the Financial Aid Office.

### 5) General Financial Aid

- This link provides links to financial aid and scholarship resources such as FAFSA and FASTWEB.